



COVID-19 RESIDENT & FAMILY NOTICE

THE PLAZA'S TEMPORARY VISITATION UPDATE

October 06, 2021

In August, shortly after Hawaii reached a 7-day average of 200+ COVID-19 cases per day, The Plaza made the decision to temporarily stop indoor visitations. In September, the daily average case count peaked at 910 and modifications to rules around reduced gathering sizes and proof of vaccination went into effect. As of October 3, 2021, the 7-day average has since come down to 276, and while Hawaii continues to be deemed a 'very high risk' State for COVID-19, we are moving in the right direction. In an effort to align with the City and State's current reopening plan, The Plaza will be modifying its visitation policy to again allow for guests in Residents' apartments.

The following will be effective as of Monday, October 18, 2021:

- One guest per Resident, per day, will be allowed into the community for visitations
 - Only individuals who are fully vaccinated will be able to visit indoors
 - A valid proof of vaccination will be required prior to entry into the community
 - Those who are not vaccinated may sign up for outdoor visitations or take the Resident out of the community
 - Exceptions will be made for end-of-life situations
 - Guests must go straight to the Resident's apartment and exit the community once the visit is over
 - Proper mask usage must be maintained at all times for both the Resident and their visitor; no drinking or eating is allowed in the Resident's apartment
 - While the length of indoor visits will not be restricted, guests must arrive during designated visiting hours to be screened and checked in
- Window and virtual visits (Skype, FaceTime, etc.) may be arranged by appointment only.
- Outdoor visitations can be arranged and must be scheduled during designated hours.
 - Please call the community prior to your visit to confirm the approved number of guests allowed on-site at a time.
 - Guests must be able to socially distance (at least 6 feet) from Resident
- Prior to the visit (both indoor and outdoor), guests must pass all entrance screening questions and be symptom free.
 - Please refrain from visiting if you are experiencing any symptoms or signs of illness within the last 24 hours.

- Regardless of vaccination status, the Resident and all guests above age 2, must keep their masks on at all times during the visit and ensure that their nose and mouth are covered
- Eating and drinking will be prohibited
- Visitors will not be allowed access to common areas, including restrooms and the bistro
- Pets will be welcomed for visits

Residents may leave the community as needed and should maintain mask usage, this includes if leaving when traveling in vehicles. Residents should also follow all City and State guidelines regarding group gatherings and not participate in risky behaviors. If a Resident decides to leave the community, they will be subject to clearance of the Entrance Screening upon return.

This is a temporary visitation modification* that will be in place until the positivity rates decrease throughout the island. Thank you for your continued cooperation in supporting The Plaza to continue to prioritize keeping our Residents and Team Members safe.

Please contact the Administrator with any questions you may have.

*Visitations may be modified further if a community is on lock down due to COVID-19