



Coronavirus (COVID-19) Update:

The Plaza at Mililani – Confirmed COVID-19 of Team Member

September 11, 2021

As COVID-19 cases continue to rise, The Plaza Assisted Living remains vigilant in its fight to keep the virus out of our communities. We follow all recommended health and safety standards to protect our Residents, their Families, our Team Members and Vendor Partners. Our six communities are well prepared and have received continual training on infection control throughout the pandemic.

Unfortunately, today we received confirmation that a Team Member at The Plaza at Mililani tested positive for COVID-19. The individual's last day of work was Thursday, September 9, 2021 and is considered a direct care Team Member whose assignment was restricted to the 2nd floor. As a result, all who may have come into close contact are being reached out to by the Administrator, Rebecca Fajota. All Residents residing on the 2nd floor have been administered COVID-19 antigen tests; two of which unfortunately, are presumed positive.

Per the direction of the Hawaii State Department of Health, the two presumed positive Residents will be administered COVID-19 PCR tests and relocated to an isolation section of the building; all other Residents within the community will quarantine in their apartments effective immediately. The quarantine will be in effect until 2 negative rounds of community testing are achieved. Additionally, arrangements have been made with Premier Medical Group Hawaii to have all Plaza at Mililani Team Members and Residents tested on site on Tuesday, September 14, 2021. Team Member testing will take place between 9a-10a and Residents will be tested in between, in their apartments. Residents and Team Members will be required to have their medical insurance card or if unavailable, their subscriber ID number.

At this time, communal activities and dining for the entire community have been cancelled. Meals will be delivered to each Resident in their apartment. Per the Department of Health, all Residents are asked to refrain from non-essential activities outside of the community. Additionally, we are not allowing in-person/on-site visits (except for end of life situations), tours, new admissions and readmissions, until further notice.

We thank you for your patience and understanding as we work expeditiously toward getting The Plaza at Mililani COVID-19 free. In order to achieve this goal, all Team Members are being asked to only focus on the most urgent tasks. During this time, we ask that all non-essential requests be held off.

If you have any questions, please contact Administrator, Rebecca Fajota at (808) 626-8807.