



COVID-19 RESIDENT & FAMILY NOTICE REVISED MASK USAGE RULES & RECOMMENDATIONS

Effective August 3, 2021

In an effort to provide the safest environment for our Residents, Team Members and Vendor Partners throughout the COVID-19 pandemic, The Plaza Assisted Living has always adhered to the guidance of the Hawaii State Department of Health and Centers for Disease Control (CDC). As guidance has changed, so have our rules and policies.

On July 27, 2021, the CDC officially revised its guidance regarding mask usage.

Revised recommendation stated, “To reduce the risk of becoming infected with the Delta variant and potentially spreading it to others, both unvaccinated AND fully vaccinated people should wear a mask in public indoor settings in areas of substantial or high transmission.

Additionally, fully vaccinated people (in addition to those unvaccinated) might choose to mask regardless of the level of transmission, particularly if they or someone in their household is immunocompromised or at increased risk for severe disease, or if someone in their household is unvaccinated. People who are at increased risk for severe disease include older adults and those who have certain medical conditions, such as diabetes, overweight or obesity, and heart conditions.”

As of August 2, 2021, Honolulu County’s (Oahu) 14-day, daily average for new COVID-19 case counts was at 208 with a 6.3% positivity rate. This represents a more than 2x increase over the previous 2-week window. Due to the rapid spread, Honolulu County, is considered to be a high transmission area (Resource: covid.cdc.gov/covid-data-tracker). **Therefore effective immediately, all Plaza Communities will require Guests and Residents over the age of 2, fully vaccinated or not, to properly wear (covering nose and mouth) a face mask during all indoor and outdoor visitations. Additionally, we are highly encouraging Residents to refrain from all non-essential activities outside of The Plaza until further notice.**

It is our hope, that through increased vaccination rates and decreased transmission throughout our county and State, we will soon be able to safely work toward relaxing our rules and fully reopening our communities again.



VISITATIONS AT THE PLAZA

Regardless of vaccination status, Guests and Residents must properly utilize their face masks (fully covering nose and mouth) at all times while visiting, both indoors and outdoors, at any Plaza Assisted Living community.

- While visits no longer have to be scheduled, they must occur during the visiting hours
- There is no limit to the number of Guests a Resident may have visiting as long as they are able to fit in Resident's apartment
- Guests and Residents must keep their face masks on at all times; eating and drinking will continue to be prohibited to ensure continuous mask usage
- Visitors will not be allowed access to common areas, including restrooms and the bistro
- Upon checking in, visitors must go straight to the visiting area and or Resident's apartment
- We ask that you refrain from stopping or waiting outside nursing station or offices, rather please utilize the pull cord in the Resident's apartment and/or call the nursing station or front desk to communicate accordingly with Team Members
- For those Residents who have not completed their COVID-19 vaccine, it is highly recommended that outdoor only visitations occur
- Pets will be welcomed for both indoor and outdoor visits
- Telehealth assistance, outdoor, window and virtual visits continue to be available by appointment
- Guest must pass all entrance screening questions and be symptom free
- Please do not visit the community if you are experiencing any symptoms or signs of illness within the last 24 hours
- Visitation restrictions do not include those visiting for end of life circumstances

If you have any questions please contact the Administrator.