



## **COVID-19 RESIDENT & FAMILY NOTICE**

### **THE PLAZA'S TEMPORARY VISITATION UPDATE**

**8/5/2021**

Today Hawaii reported 655 new COVID-19 infections, the highest single-day total since the pandemic began. Due to the recent surge in COVID-19 cases in Hawaii and out of an abundance of caution, The Plaza has decided to temporarily stop indoor visitations at the communities to ensure the safety of our Residents and Team Members.

The following will be effective as of Saturday, August 7, 2021:

- All indoor visitations with residents will not be permitted except for end-of-life situations.
- Window and virtual visits (Skype, FaceTime, etc.) may be arranged by appointment only.
- Outdoor visitations can be arranged and must be scheduled during designated hours. Guests must be able to socially distance (at least 6 feet) from Resident.
- Prior to the outdoor visit, guests must pass all entrance screening questions and be symptom free. Please refrain from visiting if you are experiencing any symptoms or signs of illness within the last 24 hours.
- Regardless of vaccination status, all guests above age 2 and resident must keep their masks on at all times during the visit and ensure that their nose and mouth are covered. Eating and drinking will be prohibited.
- Visitors will not be allowed access to common areas, including restrooms and the bistro.
- Pets will be welcomed for outdoor visits.

Residents may leave the community as needed, but it is highly recommended to only leave for essential appointments. Residents should maintain mask usage if leaving the community including when traveling in vehicles. If a Resident decides to leave the community, they will be subject to clearance of the Entrance Screening upon return.

This is a temporary visitation modification that will be in place until the positivity rates decrease throughout the island. Thank you for your continued cooperation in supporting The Plaza to continue to prioritize keeping our Residents and Team Members safe.

Please contact the Administrator for any questions you may have.