



COVID-19 UPDATE

THE PLAZA ASSISTED LIVING

September 26, 2020

THE PLAZA AT PUNCHBOWL UPDATE

The Plaza Assisted Living is happy to announce that The Plaza at Punchbowl was declared COVID-19 free as on September 14, 2020. This was confirmed once the community achieved two rounds of COVID-19 testing with no positives.

THE PLAZA AT MOANALUA UPDATE

Yesterday, we received confirmation that a Team Member, at The Plaza at Moanalua, tested positive for COVID-19 after a household member also tested positive. The individual's last day of work was Monday, September 21, 2020 and is considered a non-direct care team member. This individual is only employed at The Plaza at Moanalua and is not shared with a sister Plaza community. The Plaza at Moanalua is working with the Hawaii State Department of Health and following their guidance regarding required quarantining and testing.

ASSISTED LIVING TESTING UPDATE

The Department of Human Services announced recently, they were mailing out testing equipment to all assisted living communities. In order to conduct this testing communities are required to obtain a CLIA certificate and Hawaii Lab permit. All communities have applied for the certification and the permit. Four out of the six communities have been approved as of 9/25/2020. The last two communities are expected to receive their certificates this week. The Plaza has no way to confirm that we will receive or when we will receive these test kits and can only patiently wait for them to arrive. We have attempted to purchase these test kits on our own but at this time they are only being sold to government agencies. Please know that we have partnership with a few local labs and if testing needs to be competed due to an exposure, we will be able to test all of our residents and team members.

VISITATIONS

EFFECTIVE DATE: October 15, 2020

The Plaza will allow one visitor per resident per day. An appointment is required. The visitor must check in and be screened for temperature, potential exposure, and travel*. The visitor must disinfect (wash/sanitize hands), and wear a mask (masks with valves prohibited) the entire time they are on property. If you do not have a mask you may purchase a mask through the front desk. If you have a preexisting health condition that does not allow you to wear a mask, you must wear a face shield. The visitor must restrict contact to only their loved one. Visits will occur outdoors (or in a designated location identified by the Administrator) while practicing social distancing. Visits are limited to 30 minutes. No visitors

under the age of 14 will be permitted at this time (except for end-of-life visitations). Visits can be scheduled by making an appointment with the concierge. Visitor access to common areas will be prohibited (public bathroom, bistro, etc.) and visitors will not be allowed in the building; please plan accordingly. As difficult as this is, visitors will be asked to refrain from hugging and touching their loved one and maintaining social distancing during their visit. Masks must be worn by the visitor and resident at all times. Please refrain from eating or drinking during the visit. Visitors are more than welcome to deliver food to the resident but resident must consume food after the visit. Please remember that even if you are asymptomatic, you could be a carrier of the virus and out of respect and safety for our residents and team members, please follow these guidelines.

* For visitors that have traveled in the last 14 days, they must provide documentation on a negative COVID-19 test administered 72 hours prior to travel in order to visit. Neighbor island travelers will be permitted to visit. Once removed, residents will be permitted to leave the community for non-essential reasons without having to quarantine in their apartment for 14 days.

RESIDENT EGRESS AND INGRESS

Stay-at-Home orders expired on 9/24/2020. We are asking residents to stay in the community and are considering removing the quarantine on 10/15/2020 depending on the community spread.

MASKS

Masks are the responsibility of the resident and is now considered part of their own personal supplies. Residents should supply their own personal masks, however if needed, there will be limited quantities available for purchase at the front desk. If you have a medical condition that prohibits you from wearing a mask, please use a face shield.

COMMUNITY TOURS

EFFECTIVE DATE: October 15, 2020

Tours of the community will be allowed by appointment with a maximum of 2 visitors at a time. Visitors will be screened, required to wear a face mask and have no contact with residents. Virtual tours are preferred and available.

Please see the Administrator if you have any questions or concerns.