



NEXT STEPS TO RELAXING AT THE PLAZA ASSISTED LIVING

June 29, 2020

The Plaza team would like to update you on the next steps as we slowly relax restrictions at our communities. While safety is always the priority we have taken into consideration the well-being of our residents and their physical and mental health. Please keep in mind that changes to the steps below may occur at any time with or without notice depending on developments of COVID-19 in the state, neighborhood, or Plaza communities.

VISITATIONS

EFFECTIVE DATE: July 1, 2020

The Plaza will allow one visitor per resident per day. An appointment is required. The visitor must check in and be screened for temperature, potential exposure, and travel (all travel within the last 14 days except inter-island travel will not be permitted). The visitor must disinfect (wash/sanitize hands), and wear a mask the entire time they are on property. If you do not have a mask you may purchase a mask through the front desk. If you have a preexisting health condition that does not allow you to wear a mask, you must wear a face shield. The visitor must restrict contact to only their loved one. Visits will occur outdoors (or in a designated location identified by the Administrator) while practicing social distancing. Visits are limited to 30 minutes. No visitors under the age of 14 will be permitted at this time (except for end-of-life visitations). Visits can be scheduled by making an appointment during limited times (7AM-10AM and 4PM – 7PM). Visitor access to common areas will be prohibited (public bathroom, bistro, etc.) and visitors will not be allowed in the building; please plan accordingly. As difficult as this is, visitors will be asked to refrain from hugging and touching their loved one and maintaining social distancing during their visit. Please refrain from eating or drinking during the visit. Visitors are more than welcome to deliver food to the resident but resident must consume food after the visit. Please remember that even if you are asymptomatic, you could be a carrier of the virus and out of respect and safety for our residents and team members, please follow these guidelines.

VISITATIONS SECOND PHASE

EFFECTIVE DATE: July 15, 2020

The Plaza will allow up to three visitors at a time per resident per day. The visitors must check in and be screened for temperature, potential exposure, and travel (all travel within the last 14 days except inter-island travel will not be permitted). Visitors must disinfect (wash/sanitize hands), and wear a mask the entire time they are on property. If you do not have a mask you may purchase

a mask through the front desk. If you have a preexisting health condition that does not allow you to wear a mask, you must wear a face shield. Visitors must sign in and out on Visitor Log. Visitors must restrict contact to only their loved one. Visits will occur outdoors (or in a designated location identified by the Administrator) while practicing social distancing. Visits are limited to 30 minutes. Visitors of any age, including children, will be permitted as long as they are capable of wearing a mask for the entire visit. Visits can be scheduled by making an appointment during limited times (7AM-10AM and 4PM – 7PM). Visitor access to common areas will be prohibited (public bathroom, bistro, etc.) and visitors will not be allowed in the building; please plan accordingly. As difficult as this is, visitors will be asked to refrain from hugging and touching their loved one and maintaining social distancing during their visit. Please remember that even if you are asymptomatic, you could be a carrier of the virus and out of respect and safety for our residents and team members, please follow these guidelines.

Pets will be allowed to visit effective July 15th and will be included as one of the three visitors. The animal must remain in a carrier and/or leash and not have any contact other than the resident you are visiting.

TRANSPORTATION SECOND PHASE

EFFECTIVE DATE: July 1, 2020

The Plaza shuttle will be allowed for Holo Holo scenic rides and shopping during specific hours. The shuttle will be allowed for residents with less than 10 passengers and no more than 1 resident per seat. Residents will be required to wear a mask for the entire ride and trip to the store. The van will be sanitized before and after each ride. Windows on the van must be kept open to allow for air circulation in addition to air conditioning.

RESIDENT EGRESS AND INGRESS SECOND PHASE

Stay-at-Home orders were extended until 6/30/2020. We are asking residents to stay in the community until 7/15/2020. After 7/15/2020, the Plaza will not require residents to quarantine if they wear a mask when leaving the community. Upon their return they will be screened and must be quarantined for 14 days if they traveled outside of the State, removed their mask while out, or have any symptoms.

MASKS

Masks are the responsibility of the resident and is now considered part of their own personal supplies. Residents should supply their own personal masks, however if needed, there will be limited quantities available for purchase at the front desk. If you have a medical condition that prohibits you from wearing a mask, please use a face shield.

COMMUNAL DINING - NO CHANGE

Communal dining in most communities will continue with social distancing. Roommates will be permitted to dine together at the same table (allowed because they are already considered close contacts). Otherwise diners need to maintain 6 feet apart from each other. Face masks must be

worn to and from the dining room. If preferred, residents may receive their meals in their apartments instead of going to the Dining Room. Guest dining continues to be prohibited until further notice.

GROUP ACTIVITIES - NO CHANGE

Group activities will continue with social distancing and all participants must wear a face mask at all times. Groups will be limited to 10 participants or if larger, the activity must occur in a space that can accommodate 6-foot social distancing.

COMMUNITY TOURS

EFFECTIVE DATE: July 1, 2020

Tours of the community will be allowed by appointment with a maximum of 2 visitors at a time. Visitors must wear a face mask and have no contact with residents. Viewing will be of model apartments or vacant rooms only. Virtual tours are preferred and available.

NEW RESIDENT ADMISSION

Admissions are permitted pending rigorous screening and 14-day self-quarantine in hospital or home setting. If this cannot be confirmed, new residents will have to self-quarantine in their unit for 14 days. Any admission coming from a hospital will require a negative COVID-19 test prior to being admitted.

SALON SERVICES

EFFECTIVE DATE: June 8, 2020

Salon services will resume allowing one resident to be serviced at a time (only one resident in the salon at any given time). The stylist and resident must wear a mask. Appointments must be made to prevent congregation in the salon. Stylists will be disinfecting between appointments. If there are certain services that cannot be accommodated while wearing a mask, then those services cannot occur. The Plaza will not provide surgical masks to residents who are receiving salon services.

Please see the Administrator if you have any questions or concerns.