



CORONA UPDATE 4-20-2020

Thank you for your patience while we continue to battle the COVID-19 pandemic. It appears that Hawaii has been able to flatten the curve and hopefully avoid the surge. To-date, all of the Plaza communities have successfully remained COVID-19 free. Please be assured that *if* we experience a positive result from a team member or resident, we will communicate that information to you and share as much as we are permitted by privacy laws.

Across the globe there is a shortage of personal protection equipment; however know that The Plaza has been able to obtain supplies and have securely stored them at the communities and the home office should we experience an outbreak. We have all the equipment we would need in the event that we have a potential positive or a confirmed positive resident. If that occurs, we are ready.

Plaza team members have been instructed to wear a reusable mask if not providing direct resident care and a surgical mask if they are providing resident care, cleaning an apartment, or serving a meal.

We have asked residents to wear a mask and most have been able to provide their own masks. We have also received masks through local donations and families. We have ordered and expect an additional 1,600 masks from Tori Richards and Kupuna Kokua.

Through social distancing in activities and in the dining room we will reduce the number of close contacts. This will assist us in controlling the spread if we have a potential positive person. If you are looking for ways to contact your loved one please know that the staff are working to schedule video calls. Please contact the community directly to set a time with a staff person to assist your loved one. If you have other ideas about contacting your loved one, please contact the facility to discuss.

Please know that the leadership at the communities spend 100% of their time on the prevention and preparation of COVID-19. The residents and team members' safety are our top priority. As the state prepares to relax the restrictions in Hawaii, we are also planning The Plaza's plan. The Plaza's plan will be based on recommendations from the Department of Health and regulatory bodies. We will take slow and cautious steps at The Plaza with the residents and team members' safety in mind. If you have any other questions or concerns, please contact the Administrator at your community.